

Coach House Hotel

Covid-19

We are delighted to be accredited with Failte Ireland Covid-19 Safety Charter

When you see this symbol, rest assured that the hotel is a safe place to visit and work in.

Your Journey as a Guest at The Coach House.

- **We are of course used to greeting you all with our warm Irish/Italian welcome and we will still have this for you but with a few changes necessary in the current environment.**
- **If are experiencing symptoms in advance of your stay please re-consider your visit in order to ensure the safety of our customers and staff.**
- **We are putting the health and wellbeing of our customers and staff at the core of our work practices.**
- **We are implementing a thorough cleaning of each room after each departure. We have supplied the correct products, training and procedures regarding this cleaning to our staff.**
- **One guest from your party may queue and register at reception to avoid the gathering of groups. Contact details will be kept on file as directed by the department of health for contact tracing purposes.**
- **Masks must be worn at all times in common areas and may be removed at the table while dining.**
- **We have provided hand sanitiser on each floor for your convenience and throughout the building.**
- **Please observe the social distance of 2 meters when in common areas and near other guests.**
- **Two people at a time may use the lift unless you are a family with children in which case you may enter together.**
- **Booking breakfast is essential. Please book on arrival.**

- **Booking for the restaurant and bar in the evening is essential but during the day you may request a table from the Hostess or waiting staff.**
- ***The bar and restaurant close strictly at 11pm for Residents and Non-residents with no exceptions.***
- **Disposable coffee cups are provided in each room with the normal facilities.**
- **Additional pillows and blankets must be requested at reception.**
- **There is no room service available**
- **If you feel unwell at any time during your stay, please inform a member of staff and we will assist you in every way we can in line with guidelines.**

Finally, and most importantly we want you to enjoy your stay and by observing these